



March 16, 2010

Steve VanOort, Mayor
City of Ankeny
4410 West First Street
Ankeny, IA 50023

Dear Mayor VanOort:

Congratulations on renewing the Best Practices Certification from the Iowa Municipalities Workers' Compensation Association! The Best Practices program was developed to recognize and reward members for meeting "best practices" in the areas of underwriting, claims and loss control. The program focuses on leading indicators, which are forward-looking measures indicating improvements in procedures in all three areas. History has shown that organizations who take these measures experience fewer losses and when a loss does occur, they have the tools to cost-effectively manage the claim while keeping the best interests of the employee and the organization in mind.

This award is presented to the City of Ankeny for successfully continuing practices to proactively manage its workers' compensation exposures. By meeting the rigorous requirements of the Best Practices program, Ankeny helps not only itself but all IMWCA members accomplish the shared goal of keeping workers' compensation premiums at stable and affordable levels.

We will be in contact with the city to arrange a time to present this award. The city will receive a plate to add to the plaque presented last year and a monetary award for its efforts.

Sincerely,

James Dowling
President, IMWCA Board of Trustees

Cc: Craig Block, Council Member
Dave Kissinger, Council Member
Wade Steenhoek, Council Member
Thomas Strait, Council Member
Gary Welch, Council Member
Carl Metzger, City Manager
Dawn Gean, Human Resources Officer
Lew Doubleday, Agent

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